

Anti-fraud

Rules for the safe use of the card

- Do not provide payment card details (card number, card expiration date, CVV / CVC code) to third parties.
- For security reasons, it is not recommended to send card data by mail, SMS messages and other channels.
- It is not recommended to store the PIN code along with the payment card, as well as to write the PIN code over the payment card. Be sure to take into account the conditions of storage and use of the payment card.
- The bank sets special limits on the amount of transactions with a payment card in order to prevent illegal actions to withdraw funds. The client has the opportunity to remove these limits, but it is necessary to take into account the risk factors associated with this action.
- In case of loss of a payment card or suspicion of fraudulent transactions on it, you should immediately contact the Bank and block the card.
- Do not respond to emails in which there is a request to provide payment card details.
- Be more careful when choosing a site for payment by payment card.